Why Should I Register?

ave you ever wondered what information EIT has on file for you? Perhaps you have needed to update your address or to verify if your dependent has coverage. The EIT Website makes it easy for you to access this information at any time. By registering online you will have a secure and fast way to:

- > Verify your Eligibility
- > Review your **Employment** history
- View your **Disbursement** history
- View your Pension & Benefits
- View and update your **Demographic** information
- View and update your Dependent and Beneficiary contact information
 - See a History of Letters & Documents sent to you
- View your **Document** history

How Do I Register?

f you are a **First Time User**, you will be required to register on the EIT Website to access your personal information. This will only take a few minutes and will save you time in the future. **If you have already registered you do not need to re-register. If you previously registered on the EIT website and experience difficulties accessing your account**, please contact our IT Department at (312)782-5442, Ext. 275 or via email at askeit@fundoffice.org.

From the Fund Office home page, <u>www.fundoffice.org</u>, click on <u>Participant Information</u> and then <u>Participant Login</u>.





2 Click on the red link Click Here for the Login Screen.

IMPORTANT

PLEASE READ THE FOLLOWING INFORMATION



The upgrade for the first phase of the EIT Member Self-Service web site has been completed. Our vendor is working on fixes to known bugs and enhancments such as a Mobile App for use on smartphones.

We are aware of the issues with older Apple iPads and iPhones that are on the 9.3.5 version of the IOS. Our vendor is currently researching a fix for this.

Click Here for the Bug / Enancements Report

In order to use the "Forgot Password" link on the login screen, you must first login and set new security questions as the security on the new site has changed.

One imporantant new addition to the web site is Secure Messaging. The Secure Messaging will allow you to send messages to EIT staff that will be routed based on the topic that you select. The messages are contained within the software for security, which allows you to include private information such as Social Security Numbers and Protected Health Information.

If you experience issues, please contact us either via Secure Messaging, regular email at (askeit@fundoffice.org) or by phone (IT Group at 312-782-5442 x275). If leaving a voice message, please record you name and the last 4 digits of your Social Security Number along with a description of the problem you are having.

CLICK HERE FOR THE LOGIN SCREEN

Click **Register**, then, after reading the Terms of Service, click **Accept**.



Terms of Service

PLEASE NOTE: The security on the new site has changed. If you wish to use the "Forgot Password" link on the login screen, you will need to select new security questions. To set your security questions, click on your name in the upper right corner to open the profile screen. On the profile screen, click on the "Change Security Questions". You must select and answer all three security questions. Accessing Member Self Service gives you the ability to add, update and change personal information. You are wholly responsible for any changes made to your information with the user account for which you provide the user id and password. You acknowledge that you are in fact the person you represent yourself to be by providing the requested registration information.

Information presented in Member Self Service is preliminary and may be edited, deleted, adjusted, reversed or modified at any time. Accordingly, please be advised the information you view should be used for verification purposes only and does not guarantee or confer entitlement of benefits or benefits eligibility. Any information provided on Member Self Service cannot overrule the terms of the benefit plans and is subject to audit and verification at the time you apply for benefits. Your eligibility for benefits will be based upon the plan documents in effect when you last work in covered employment.



4.

You will then be prompted to validate your personal account information. Once entered, click **Validate**. If your Zip Code on file with EIT does not match the Zip Code you entered, you will not be able to verify your identity.

Verify Identity	
To verify your identity, please enter your S name, and your date of birth. Your informa transmission.	
SSN:	
Last Name:	
Date Of Birth:	11
Canc	

You will now need to create a **Username**, **Password**, **Security Questions and Answers and provide an Email Address** in the **Account Profile Setup**. All fields are REQUIRED. Your Username and Password can be anything...just make sure it will be easy for you to remember! When you are done entering your information, click on **Submit**. A pop-up window will appear indicating that your account has been successfully created.

Person:	
r ordert.	
Username:	
Enter New Password:	•••••
Confirm New Password:	
Password should h	nave a minimum of 8 characters
2 Password should h	nave a minimum of 1 alphabetic characters
	·
Password should h	nave a minimum of 1 numeric characters
4. Password must ha	ve a minimum of 1 non alphanumeric characters
Select First Security	
Question: Enter Answer to First	
Question:	
adoction.	
Select Second Security Question:	V
Select Second Security Question: Enter Answer to Second	V
Select Second Security Question: Enter Answer to Second Question:	
Select Second Security Question: Enter Answer to Second Question: Select Third Security	V
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question: Enter Answer to Third	
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question: Enter Answer to Third	
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question: Enter Answer to Third	
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question: Enter Answer to Third Question:	
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question: Enter Answer to Third Question:	
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question: Enter Answer to Third Question: Enter Email Address:	
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question:	
Select Second Security Question: Enter Answer to Second Question: Select Third Security Question: Enter Answer to Third Question: Enter Email Address:	

Creating a Strong Password

Since the information you will be accessing is sensitive, personal information, it is important to create a strong password. Here are some suggestions:

- Your password should be a combination of at least eight or more letters, numbers and characters.
- ✓ Use Symbols, Punctuation & Capitals:

Using capital letters in the middle of a password and substituting symbols for letters ensure a strong password. Don't forget to use punctuation too!

Be Creative: Use the first letter of each word in a favorite phrase, line from as song or movie, being sure to use capitals and punctuation and symbols. Phrases will be easier for you to remember, but will make it difficult for others to hack. The longer the phrase, the safer your information!

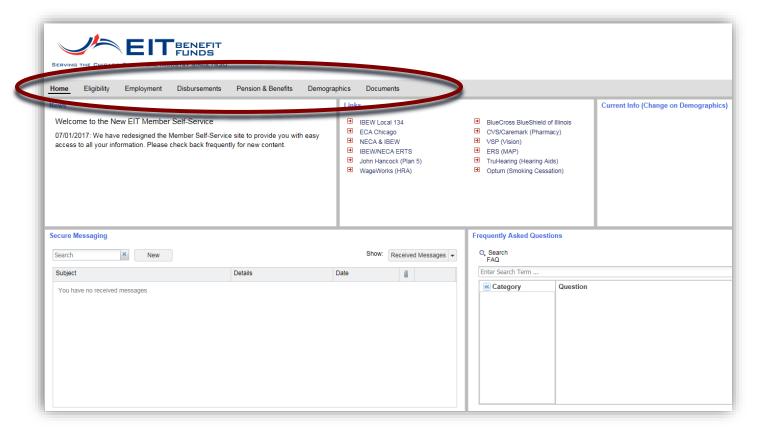
For Example: The sentence "I started 7th grade at Lincoln Middle School in 2004" may look like this:

I\$7g@LMSi2004."

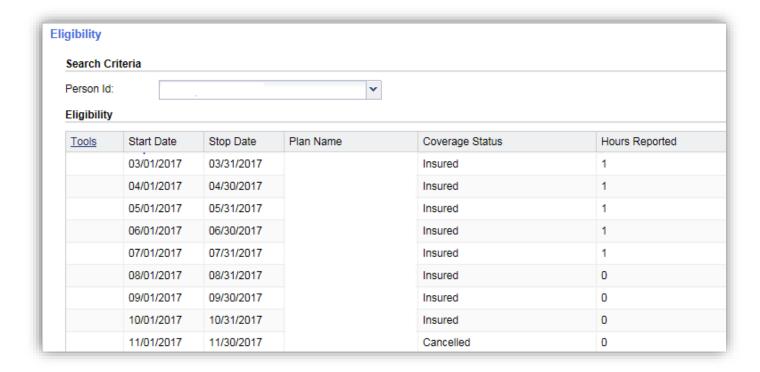
Avoid creating passwords that use:

- Dictionary words, in any language.
- Words spelled backwards, common misspellings, and abbreviations.
- Sequences or repeated characters. Examples: 12345678, 222222, abcdefq
- Personal information. Your name, birthday, driver's license, passport number, or similar information.

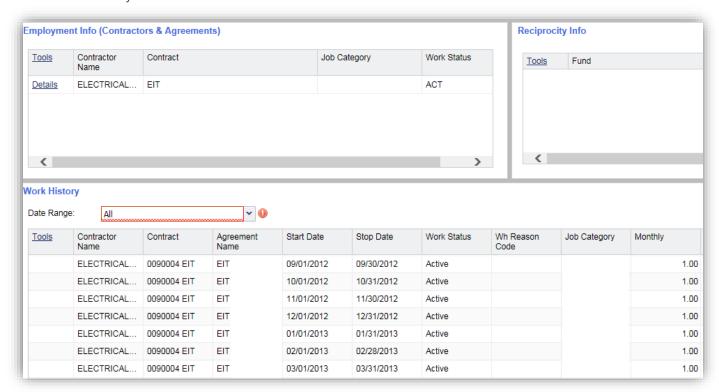
Next, click on **Accept** under **Terms of Service** This will bring you to the **Home Page** of your online Participant Account. From here you may view your **Eligibility**, **Employment**, **Disbursements**, **Pension & Benefits**, **Demographics** and **Documents**.



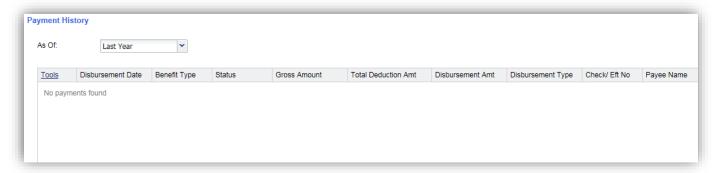
If you would like to check your Health & Welfare Eligibility, click on **Eligibility**. This screen provides you with a summary of the periods you have been covered or terminated and with any future coverage you have earned based on your reported hours.



To check on your Contributed Hours as reported by your employer, click on **Employment**. This provides real-time reporting information. If the hours are not reflected here, EIT does not have them yet.

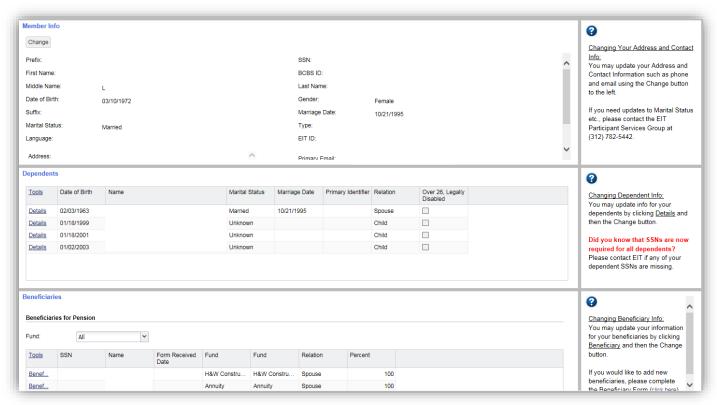


By clicking on **Disbursements**, you can view all checks issued to you by EIT for all Plans, including SUB (if applicable), Disability and Pension Plan 2. You can also create a print out in the event you need this for verification purposes.

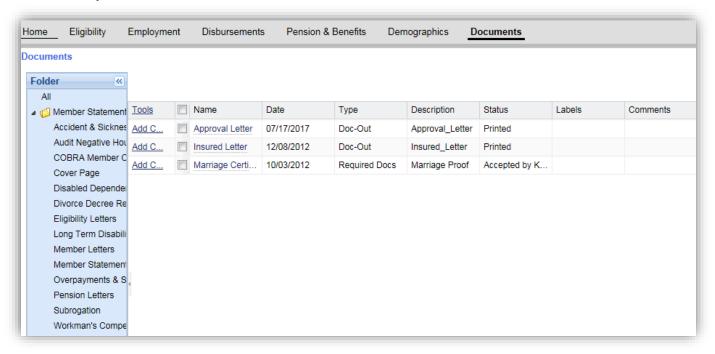


You may also check on Pension History, including Vesting and Credited Service earned by clicking on **Pension & Benefits**.

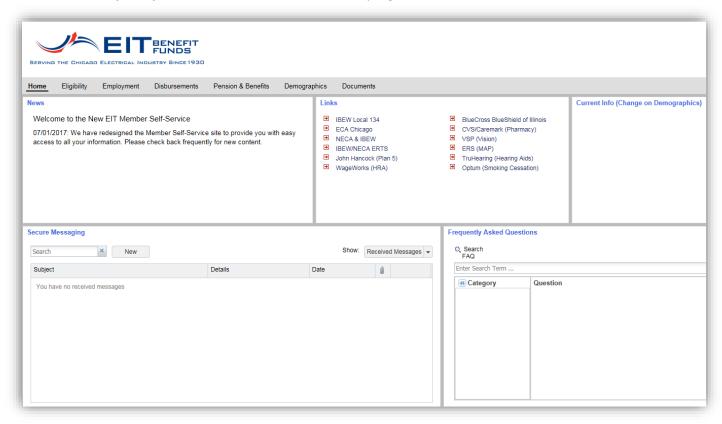
To update your **Demographics**, such as your address, phone number and email account and also contact information for your dependents/beneficiaries, click on the **Demographics** link. This page provides instructions for updating your personal information.



By clicking on **Documents**, you can view and print letters sent to you by EIT. Just click on the ling under the column titled "Name." This is helpful if you are expecting a letter, but have not received it yet.



The Home page...lucky number 13! The **Home** page provides you with important **News**, **Links** to EIT Providers and important contacts, your **current demographic information** at a glance, the ability to for **Secure Messaging** to a specific EIT department and the future ability to view **Frequently Asked Questions** (this is a work in progress!)



Keeping yourself informed is the first step to having a better understanding of your benefits. Maintaining your address information ensures that your will receive all important updates and notices.